

20-11-22

Since Gorillas was granted their license last year we the residents have been subjected to repeated disruption and danger. Prevention of Crime and Disorder - Gorillas allows food collection for the public using the To Good To Go app and briefly also allowed alcohol collection through the service (this was shut down when we provided evidence to the license committee). Riders regularly congregate outside the premises and leave cigarette butts/trash in the yard which then are blown onto our properties. Prevention of Public Nuisance - we are repeatedly woken at unsociable hours by the gates slamming, deliveries arriving/departing, lorries reversing, lorries blocking the street, lorries blocking private driveways. Even during working hours there is still disruption from the lorries leaving engines idling, chillers running, blocking the street during deliveries etc. Public Safety - The riders often cycle without lights after dark, ride along the pavement rather than the road, exit/enter the premises at speed without checking, turn into/out of the street without signaling or slowing. Lorries and other delivery vehicles depart the premises up the hill at speed and are so large they cannot easily slow/stop if there is an obstruction further up the road. One lorry ripped the railing near the premises out of the ground flinging it across the pavement and Gorillas had no equipment to secure the site and make it safe for other users - I had to find a cone to fill the hole and provide the safety tape to make the metal shards remaining in the pavement visible. The delivery vehicles often leave their engines running during deliveries (up to 40mins) adding noise and air pollution to the street. Prevention of Children from Harm - Vehicles and riders attend/depart the premises at all hours in both light and dark at great speed and without checking for children nearby. They are meant to be restricted in the vehicle size during hours when children are more likely to be on the street but that is regularly ignored. The workers often congregate outside the facility when the weather is nice smoking or riding high powered e-scooters up and down the hill and great speed. Riders have nearly knocked over a resident's child on more than one occasion. The vehicles that deliver often leave their engines idling for the entire time they are onsite (sometimes up to 40mins) adding large amounts of both air and noise pollution to the street. Gorillas have made living on the street incredibly difficult for the residents of Bryan Ave, especially those of us in the immediate vicinity of the site. We feel unsafe, sleep deprived, and generally like our quality of life has declined since they joined our neighborhood.